



COVID-19 UPDATE | February 10, 2021

# What you need to know

As we continue to manage through the COVID-19 pandemic, Kaiser Permanente is committed to making sure our customers have the latest information. When we receive updates, we will ensure you receive any information that may impact KP members. This is a challenging time for everyone, and Kaiser Permanente is here to support you with news and information to manage your Kaiser Permanente plan.

## Letter to KP members from Kaiser Permanente's CEO, Greg Adams

Greg Adams, Kaiser Permanente's Chairman and CEO, sent a communication to all Kaiser Permanente members in California addressing the current vaccine supply. The letter, which you can find attached, demonstrates our commitment at the highest level to provide the clearest and most helpful information to our members, your employees and our organization's capacity to scale and meet the moment. The letter details the complexity of our environment and how Kaiser Permanente is poised to serve your employees with the great care and experiences that they expect. For continued updates, you can always find the latest information at [kp.org/covidvaccine](https://kp.org/covidvaccine).

## Expanding Vaccination age to 65+

State guidelines recently expanded to include age 65+, but it is important to remember supply is still very limited and may vary by county. You can always visit [kp.org](https://kp.org) for any questions about what tier Kaiser Permanente is currently vaccinating, eligibility, and to schedule an appointment, or [myturn.ca.gov/](https://myturn.ca.gov/) to determine eligibility for a vaccine in other locations.

## California Vaccination "Hubs"

Kaiser Permanente along with other health organizations in California have come together, as a consortium, to vaccinate their members and the public using a network of COVID-19 mass vaccination hubs. This unprecedented effort started this week with two vaccination hubs opening at Cal Poly Pomona and the Moscone Center in San Francisco. The goal of the hubs is to accelerate the vaccination process for the most vulnerable individuals as prioritized by the California Department of Public Health, especially those 75 years and older. If you or your employees meet the criteria, an appointment for the hub, can be scheduled at California's MyTurn vaccine scheduling website: [myturn.ca.gov/](https://myturn.ca.gov/).

### COVID-19 Webinars:

Get the latest updates and how KP is responding in webinars developed for you.

Feb 24<sup>th</sup> – 11am: Vaccines and a New National Strategy. See attachment for more information.

[Register here – 2.24](#)

Mar 26<sup>th</sup> – 11am: Updates on the Latest Science

[Register here – 3.26](#)



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## COVID-19 Resources in Spanish

Kaiser Permanente knows that the coronavirus has caused uncertainty and that is why we believe every employer and member needs access to concise, understandable, and expert information about everything related to COVID-19. Especially, about the COVID-19 vaccine, and the critical role it will play in ending the pandemic.

We have many employers that have employees who are most comfortable when they use Spanish, as their first language. Please use the included COVID-19 vaccine flyer that contains information in Spanish and English to link to video replays of two SEIU-UHW Facebook Live events – one in each language. Each video features two Spanish- and English-speaking Kaiser Permanente physicians who provide information and respond to participant questions about the coronavirus and the COVID-19 vaccine. We also encourage you to share the flyer with any of your colleagues, family, or friends who may benefit from viewing this information.

### Conversation and Q&A on COVID-19 vaccines in Spanish

**YouTube:** <https://bit.ly/3ceySdy>

**Facebook:** <https://bit.ly/3iOwBqt>

### Conversation and Q&A about the COVID-19 vaccines in English

**YouTube:** <https://bit.ly/3r2IADZ>

**Facebook:** <https://bit.ly/39pyO8J>

For any questions related to the COVID-19 vaccine, please visit; [www.kp.org/covidvaccine](http://www.kp.org/covidvaccine).

## Household Prevention Program for members with COVID-19

Kaiser Permanente created a program for all members with COVID called the “Household Prevention Program”. This program is designed to prevent the spread of COVID-19 to other members of a patient’s household that has tested positive and is recovering at home.

A care team member from Kaiser Permanente will contact the member and offer the national Household Prevention Project hotline, where the member can call to request a free kit. The kit includes essential personal and household supplies to help caregivers keep the home safe while living with someone that has tested positive for COVID-19. Employers can encourage an employee who tests positive and is a Kaiser Permanente member to call the provided hotline number but can not call on their behalf.

**Together We Thrive:** For the latest information on COVID-19, please visit our [website](#).

**KP’s business website:** The Thrive at Work section of this site provides more COVID-19 resources to help you care for your employees.